

Appendix C

Steadman, Melanie

From: [REDACTED]
Sent: 17 March 2020 12:38
To: Thomas, Robert
Subject: Re: [UNCLASSIFIED] RE: Castle Pizza Grill
Attachments: IMG_20200317_123227.jpg; IMG_20200317_121352.jpg

information - this external email has been identified as fulfilling the necessary security standard for non-compliance.

Hi Robert new work done

On Tue, 10 Mar 2020, 18:05 Thomas, Robert, <Robert.Thomas@newcastle-staffs.gov.uk> wrote:

[Classification: NULBC UNCLASSIFIED]

Mr Arak,

I've discussed the application with my manager and reviewed the Council's guidance relating to the operation of hot food takeaways.

Unfortunately, the proposed operating times go way beyond the finish time recommended within our guidance and the proposed control measures are unlikely to be sufficient to prevent a public nuisance.

On this basis, the Environmental Protection Section of the council must object to the application.

Regards,

Rob Thomas
Environmental Health Officer - Environmental Protection
Newcastle-Under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1RL.
01782 742582

www.newcastle-staffs.gov.uk

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From: Bayram Tutar [mailto:Bayram.Tutar@newcastle-staffs.gov.uk]
Sent: 27 February 2020 18:34
To: Thomas, Robert <Robert.Thomas@newcastle-staffs.gov.uk>
Subject: Re: [UNCLASSIFIED] RE: Castle Pizza Grill

information – this external email has been identified as fulfilling the necessary security standard for use compliance.

Hi Robert for the food smell we will put on the fan as soon as possible for the delivery we only use one delivery driver at that time and also we have our own parking spot. For the noise we don't use the next door it stays blank as we told you when you were here also in the future we are looking to rent the next door.

On Mon, 24 Feb 2020, 18:23 Thomas, Robert, <Robert.Thomas@newcastle-staffs.gov.uk> wrote:

[Classification: NULBC UNCLASSIFIED]

Mr Anik,

Further to my previous email and visit, can you provide further details to support your application as to how public nuisance will be prevented.

The main concerns are –

- Odour from kitchen ventilation system,
- Noise from ventilation system,
- Noise from vehicles and delivery drivers,
- Noise from inside the premises affecting the flat above on the Knutton Lane side.

The odour risk assessment that I went through with you gave a score of 43 which corresponds to a very high odour risk. This score can be reduced by raising the stack height to the ridge and increasing the efflux velocity such that the risk would be reduced to 'high'. The kind of kitchen ventilation systems that would be appropriate for both 'high' and 'very high odour' risks are described upon p11 of the DEFRA guidance.

In relation to noise from the ventilation system, an appropriate silencer could be fitted to deal with this but we would need to know what fan was in place and what silencer you propose to fit before we could say if this was ok.

For the noise from the delivery drivers and their vehicles, we would need to know how many drivers you would be using, where they would be parking and how engine noise/radios/voices would be managed.

I'll speak to Aspire about their intentions for the letting of the flat. In the meantime, how would you control noise within the part of the building below the flat (e.g. radios/equipment etc.)?

If you can provide details of your proposed control measures, and timescales for introduction, I'll speak to my manager and let you know how the department intends to respond to the consultation from the licensing department.

Regards,

Rob Thomas
Environmental Health Officer - Environmental Protection
Newcastle-Under-Lyme Borough Council
Carrin House, Barracks Road, Newcastle under Lyme. ST5 1BL.
01782 742582

www.newcastle-staffs.gov.uk

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From: Thomas, Robert
Sent: 21 February 2020 16:14
To: [REDACTED]
Cc: Ryles, Claire <Claire.Ryles@newcastle-staffs.gov.uk>; Strachan, Melaine <Melaine.Strachan@newcastle-staffs.gov.uk>
Subject: [UNCLASSIFIED] Castle Pizza Grill

[Classification: NULBC UNCLASSIFIED]

Mr Arif,

I've been consulted upon your application to operate the Castle Pizza Grill on Knutton Lane.

Unfortunately, due to the potential for noise and odours, your proposed activities would not usually be permitted in such a location – see https://www.newcastle-staffs.gov.uk/sites/default/files/DMC%20Planning/Planning_Policy/Neol%20caf%20Hotfood%20takeaway%20SP%20.pdf, closing times are described upon the final page .

There is no information within your application to suggest how you will prevent a public nuisance. Do you have any information describing how noise and odours from the kitchen ventilation system will be controlled, or how noise from people and vehicles used for the delivery service will be minimised?

The DEFRA guidance relating to kitchen exhaust systems, available at https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/457884/0610537-kitchen-exhaust-0105.pdf, provides a risk assessment within annex C with regards to odour and annex D describes how to address noise issues. If you can complete the odour risk assessment and provide details of the design of your kitchen ventilation system (where the exhaust is, how high it is, the exhaust flow rate, what odour abatement you have, details of any silencers and the make and model of the fans, etc) I'll take a look at it and make my comments to the licensing department.

Regards,

Rob Thomas
Environmental Health Officer - Environmental Protection
Newcastle-Under-Lyme Borough Council
Castle House, Barracks Road, Newcastle under Lyme. ST5 1BL.
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